

OXFORD OVERSEAS STUDENT HOUSING ASSOCIATION LTD

GDPR PRIVACY NOTICE – RESIDENTS AND PROSPECTIVE RESIDENTS

POLICY STATEMENT

Introduction

Oxford Overseas Student Housing Association Ltd ("We") are committed to protecting and respecting your privacy.

This policy (together with our terms of use and any other documents referred to on it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

The rules on processing of personal data are set out in the General Data Protection Regulation (the "GDPR").

1. Definitions

Data controller - A controller determines the purposes and means of processing personal data.

Data processor - A processor is responsible for processing personal data on behalf of a controller.

Data subject – Natural person

Categories of data: Personal data and special categories of personal data

Personal data - The GDPR applies to 'personal data' meaning any information relating to an identifiable person who can be directly or indirectly identified in particular by reference to an identifier (as explained in Article 6 of GDPR). For example, name, passport number, home address or private email address. Online identifiers include IP addresses and cookies.

Special categories personal data - The GDPR refers to sensitive personal data as 'special categories of personal data' (as explained in Article 9 of GDPR). The special categories specifically include genetic data, and biometric data where processed to uniquely identify an individual. Other examples include racial and ethnic origin, sexual orientation, health data, trade union membership, political opinions, religious or philosophical beliefs.

Processing - means any operation or set of operations which is performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

Third party - means a natural or legal person, public authority, agency or body other than the data subject, controller, processor and persons who, under the direct authority of the controller or processor, are authorised to process personal data.

2. Who are we?

Oxford Overseas Student Housing Association Ltd is the data controller. This means we decide how your personal data is processed and for what purposes. Our contact details are: 117 Banbury Road, Oxford OX2 6JX; Tel. 01865 311277; administrator@nooc.org.uk. For all data matters contact the Director at the above contacts.

3. The purposes of processing your personal data

We use your personal data for the following purposes:

- to establish and maintain an agreement for you to rent accommodation from us
- to comply with legislation surrounding our business activities (including but not limited to tax, accounting, immigration and letting legislation).
- your vital interest and to care for your health and safety
- to fulfil the legitimate interests and objectives of the company

4. The categories of personal data concerned

With reference to the categories of personal data described in the definitions section, we process the following categories of your data:

- name, address, telephone number(s), email address, gender, age, nationality, employment, place of study.
- Special categories of data: religion, physical or mental health,
- copies of passports/visas, date of birth, bank account details,
- if you have a condition or disability we need to know about or if we need to obtain medical advice concerning your health,
- if you have given us details of a next of kin to contact in an emergency, we will retain this information as being in your vital interests

5. What is our legal basis for processing your personal data?

a) Personal data (article 6 of GDPR)

Our lawful basis for processing your general personal data:

<input type="checkbox"/> Processing necessary for the performance of a contract with the data subject or to take steps to enter into a contract	To establish and maintain a rental agreement
<input type="checkbox"/> Processing necessary for compliance with a legal obligation	To comply with letting, immigration, accounting and tax law of United Kingdom
<input type="checkbox"/> Processing necessary to protect the vital interests of a data subject or another person	To care for your health and safety
<input type="checkbox"/> Processing necessary for the purposes of the legitimate interests of the data controller or a third party, except where such interests are overridden by the interests or fundamental rights or freedoms of the data subject	To achieve the charitable aims of the company

b) Special categories of personal data (article 9 of GDPR)

Our lawful basis for processing your special categories of data:

<input type="checkbox"/> Processing necessary for carrying out obligations under immigration and letting law	To comply with Immigration Law and Tax Law of United Kingdom. To establish and maintain a rental licence or tenancy.
<input type="checkbox"/> Processing necessary for the establishment, exercise or defence of legal claims or where courts are acting in their judicial capacity	To comply with Immigration and Tax Law of United Kingdom
<input type="checkbox"/> Processing necessary for reasons of preventative or occupational medicine, for assessing the health of a resident, medical diagnosis, the provision of health or social care or treatment or management of health or social care systems and services on the basis of EU or Member State law or a contract with a health professional	To protect your vital interest and to care for your health and safety To fulfil the legitimate interests and objectives of the company

More information on lawful processing can be found on the [ICO website](#).

6. Sharing your personal data

Your personal data will be treated as strictly confidential and will be shared only with company staff and management. We do not share information with other companies except through the use of IT service processors (ex: application form).

7. How long do we keep your personal data?

We keep your personal data for no longer than reasonably necessary and we only retain your data for the following purposes and use the following criteria to determine how long to retain your personal data

Unsuccessful Applications – up to two years

Successful applicants – File kept three years after the year of departure. The Licence or tenancy agreement kept permanently

Accounting details – retain for seven years

Personal data contained within the minutes of committee meetings – permanently

8. Providing us with your personal data

We require your personal data as it is a statutory or contractual requirement, or a requirement necessary to enter into a contract.

9. Your rights and your personal data

Unless subject to an exemption under the GDPR, you have the following rights with respect to your personal data:

- The right to request a copy of the personal data which we hold about you;
- The right to request that we correct any personal data if it is found to be inaccurate or out of date;
- The right to request your personal data is erased where it is no longer necessary to retain such data;
- [THE RIGHT TO WITHDRAW YOUR CONSENT TO THE PROCESSING AT ANY TIME, WHERE CONSENT WAS YOUR LAWFUL BASIS FOR PROCESSING THE DATA];
- The right to request that we provide you with your personal data and where possible, to transmit that data directly to another data controller, (known as the right to data portability), (where applicable i.e. where the processing is based on consent or is necessary for the performance of a contract with the data subject and where the data controller processes the data by automated means);
- The right, where there is a dispute in relation to the accuracy or processing of your personal data, to request a restriction is placed on further processing;
- The right to object to the processing of personal data, (where applicable i.e. where processing is based on legitimate interests (or the performance of a task in the public interest/exercise of official authority); direct marketing and processing for the purposes of scientific/historical research and statistics).

10. Transfer of Data Abroad

We do not transfer personal data outside the EEA except for our form processing company, Wufoo, who subscribe to the GDPR obligations for IT service companies.

11. Automated Decision Making

We do not use any form of automated decision making in our business.

12. Further processing

If we wish to use your personal data for a new purpose, not covered by this Data Privacy Notice, then we will provide you with a new notice explaining this new use prior to commencing the processing and setting out the relevant purposes and processing conditions.

13. Changes to our privacy policy

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our privacy policy.

14. How to make a complaint

To exercise all relevant rights, queries or complaints please, in the first instance, contact our data representative on administrator@nooc.org.uk.

If this does not resolve your complaint to your satisfaction, you have the right to lodge a complaint with the [Information Commissioner's Office](#) on 03031231113 or via email <https://ico.org.uk/global/contact-us/email/> or at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, England.

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